



# Serviço DELL Simplex

# Sumário

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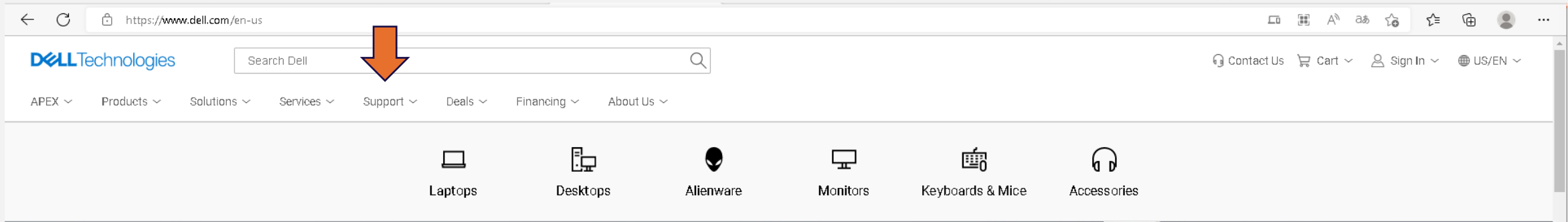


[www.dell.com](http://www.dell.com)

Support - Suporte

# www.dell.com

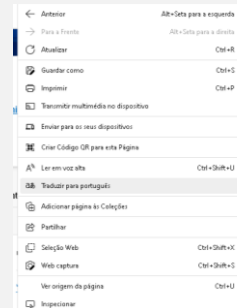
[Computers, Monitors & Technology Solutions | Dell USA](#)



Aceder a [www.dell.com](http://www.dell.com)

Aceder ao botão Support

Pode traduzir para português em caso de alguma dificuldade na língua original.



R&M

# www.dell.com

## Computers, Monitors & Technology Solutions | Dell USA

The screenshot shows the Dell USA website with the 'Support' menu open. The menu items are: Support Home, Support Library, Support Services & Warranty, Drivers & Downloads, Manuals & Documentation, Diagnostics & Tools, Service Requests & Dispatch Status, Order Support, Contact Support, and Community. An orange arrow points to the 'Support Home' option. The website header includes the Dell Technologies logo, a search bar, and navigation links for Contact Us, Cart, Sign In, and US/EN. The main content area features a promotion for the 'ALL-NEW XPS 13' laptop with the tagline 'Laptop of the future' and buttons for 'Shop Now' and 'Learn More'. Below the promotion, there are sections for 'Welcome Back', 'Recently Viewed', 'More Than Just PCs', and 'Access Your Perks'.



# www.dell.com

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## Colocar o Service Tag

The screenshot shows the Dell Support website interface. At the top, there is a search bar and navigation links for 'Products', 'Solutions', 'Services', and 'Support'. A notification banner at the top reads: 'Looking for the status of your Service Request or dispatch? You can find it [here](#).' The main heading is 'Welcome to Support' with a 'Sign In' button. Below this, there are two main panels: 'Identify your product' and 'Which product can we help you with?'. The 'Identify your product' panel has a search input field with an orange arrow pointing to it, a 'Search' button, and links for 'Browse all products' and 'Find MyService360 assets'. The 'Which product can we help you with?' panel shows a 'RECOMMENDED' section for 'Latitude 3520' with a 'Service Tag: CWSSJG3' and a 'Download & Install SupportAssist' button. At the bottom, there are six service tiles: 'Software Licenses', 'Warranty & Contracts', 'Drivers & Downloads', 'Diagnostics & Tools', 'Support Library', and 'Support Videos'. A 'Need Help?' chat bubble is also visible.



  
Preencher com o Service tag do artigo

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## Service Tag

https://www.dell.com/support/home/en-ed

DELL Technologies Search Dell Support

Products Solutions Services Support

1/2 Looking for the status of your Service Request or dispatch? You can find it [here](#).

### Welcome to Support

Have an account? Sign in to view your products. [Sign In](#)

Need help with Windows?

#### Identify your product

Enter a Service Tag, Serial Number, Service Request, Model, or Keyword.

[Search](#)

Want to look up your product? Enter a product identifier. [Show me how](#)

[Browse all products](#) [Find MyService360 assets](#)

#### Which product can we help you with?

**RECOMMENDED**

Get automated support and identify your PC with SupportAssist.

[Download & Install SupportAssist](#)

#### Software Licenses

Manage your downloads and licenses including Dell Digital Locker and Dell Digital Delivery.

#### Warranty & Contracts

See warranty status and coverage options for your Dell products.

#### Drivers & Downloads

Learn how to identify the drivers you need and get the latest updates.

#### Diagnostics & Tools

#### Support Library

#### Support Videos





# www.dell.com

## Overview



**Latitude 3520**  
Service Tag: CWSSJG3 | Express Service Code: 28104666483 | [Add nickname](#)  
Support Services: ▲ Basic • Expires 04 NOV 2022 | [View details](#)

**Your system at a glance**  
Support services status  
**Basic • Expires 04 NOV 2022** | [View details](#)

**More resources**  
Support videos | Knowledge Base | Community forums

**Contact Support**



**i**

O Site identifica o artigo assim que colocaro Service Tag

Várias opções nesta pagina:

Desde logo pode contatar o Suporte diretamente, em Português.



### More resources



#### Support videos

Support and tutorial videos created by Dell to help you troubleshoot both simple and complex issues.

[Watch Videos](#)



#### Knowledge Base

Our library of support articles covers a wide range of specialized topics to help you find the solution you need.

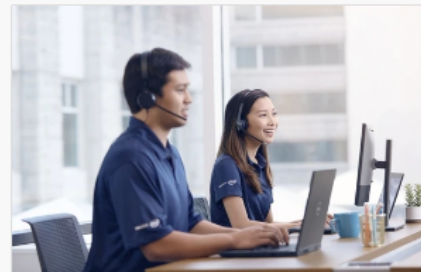
[Visit Knowledge Base](#)



#### Community forums

Ask questions, find answers, and connect with community members to get help with your Dell and Dell EMC products.


[Visit the Dell Community](#)




#### Need to contact us?

We can help troubleshoot issues and check the status of open dispatches.


[Contact Technical Support](#)

  
Várias opções de informação e de ajuda



**Need Help?** 


Get guided troubleshooting to resolve the most common PC issues.





The screenshot shows the Dell Support website interface for a Latitude 3520 laptop. At the top, there is a search bar and navigation links for Products, Solutions, Services, and Support. The main content area features a product card for the Latitude 3520, including its Service Tag (CWSSJG3), Express Service Code (28104666483), and Support Services (Basic, expires 04 NOV 2022). Below the product card, a navigation menu highlights the 'Diagnostics' section with an orange arrow. Underneath, there are two recommended diagnostic tests: 'Let's test your PC for common hardware issues' (10 minutes) and 'Choose a different test' (Full Test, 40 minutes).




  
Em Diagnostics fará, se possível, um diagnóstico ao artigo, com o apoio do site e se optarem, do suporte técnico Dell.

# www.dell.com

## Drivers & Downloads

The screenshot shows the Dell Support website interface for a Latitude 3520 laptop. At the top, there is a search bar and navigation links for Products, Solutions, Services, and Support. The main content area features a product image of the Latitude 3520, its service tag (CWSSJG3), and support services information. Below this, a navigation bar includes Overview, Diagnostics, Drivers & Downloads (highlighted with an orange arrow), Documentation, and Service Events. Two main options are presented: a recommended option to let Dell automatically find driver updates, and a manual option to find specific drivers. An 'Additional resources' section at the bottom lists links for operating system recovery, Dell Digital Locker, and driver notifications.



  
Download de drivers e outros referente à máquina que esta ser diagnosticada.




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## Documentation

The screenshot shows the Dell Support website interface for a Latitude 3520 laptop. At the top, there is a search bar and navigation links for Products, Solutions, Services, and Support. The main content area features a product card for the Latitude 3520 with a service tag (CWSSJG3) and an express service code (28104666483). Below the product card, a navigation bar includes tabs for Overview, Diagnostics, Drivers & Downloads, Documentation (which is highlighted with a blue underline and an orange arrow pointing to it), and Service Events. Under the Documentation tab, there is a search box titled "Search Latitude 3520 Support Information" with a search button. At the bottom, there is a "Top Solutions" section with a "See All" button and a list of articles, including "How to Troubleshoot Slow Performance Issues" with a "View Page" link.




  
Todo o tipo de documentação disponível em ppt ou em pdf para que se possa ter base de estudo.

# www.dell.com

## Service Events

The screenshot shows the Dell Support website interface for a Latitude 3520 laptop. The 'Service Events' tab is selected and highlighted with a red arrow. A message box indicates that there are no active service events for this product. The interface includes a search bar, navigation tabs (Overview, Diagnostics, Drivers & Downloads, Documentation, Service Events), and filter options for event types and dates.



  
Por fim,  
O historial do service tag submetido.



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## Notas importantes

- O site está disponível em Português, devem nas ajudas rápidas do vosso gestor de paginas web, pedir tradução do site.
- Em contato com o Call center, antes será questionado que língua pretende ser atendido.
- Não esquecer, que qualquer ação sem o apoio do Support da Dell a Garantia deixa de imediato de fazer efeito, sendo anulada.
- Para mais informações, não hesite em contatar a Unji.





A ESCOLHA CERTA PARA O SEU NEGÓCIO



# Obrigado

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